

NATIONAL INSTITUTE OF PUBLIC HEALTH TRAINING AND RESEARCH, MUMBAI
Post Graduate Diploma in Hospital Management (PGDHM) Batch: 2023-24
Second Semester Mock Examination

PAPER–VII (Elective 2.1)

Health Communication & Counselling

Date: 29/02/2024

Time: 02:00 PM to 04:00 PM (02 Hours)

Total Marks: 50

Credit: 2.0

Credit: 2.0 / Marks: 50

Q: 1) Descriptive Question (Attempt any two) 20 Marks

- a) Define Counselling, and what are the different skills and techniques used for counselling in healthcare settings.
- b) Define the concept of 'Health Promoting hospital, and What are health promoting services in a tertiary care hospital?
- c) Explain Social and Behavioral Change Communication (SBCC)

Q: 2) Write in Brief (Attempt any three) 15 Marks

- a) Role of counsellor in HIV/AIDS patients treatment
- b) Role of communication in achieving the Informed Consent in IPD admission
- c) Significance of Health Communication at Hospital Front office
- d) Role of IEC in health sector
- e) Qualities of a Health Counsellor

Q: 3) Short Notes (Attempt any three) 15 Marks

- a) Role of influencers in contraception acceptance
- b) Barriers of Communication
- c) Importance of Public Relation Officer in a Hospital Management
- d) Widely used communication technologies in hospital
- e) Audio-visual aids

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NATIONAL INSTITUTE OF PUBLIC HEALTH TRAINING AND RESEARCH, MUMBAI
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Second Semester Mock Examination

PAPER–VII (Elective 2.2)

Legal Aspect of Hospital Management

Date: 29/02/2024

Time: 02:00 PM to 04:00 PM (02 Hours)

Total Marks: 50

Credit: 2.0

Credit: 2.0 / Marks: 50

Q: 1) Descriptive Question (Attempt any two) 20 Marks

- a) What is mean by Medical Negligence? What are different types of medical negligence? Give preventive measures to avoid negligence?
- b) Doctor patient relationship is qualitatively different from a usual service provider-customer relationship. Comment and elaborate how standard of care and breach of duty in this light.
- c) Discuss in detail What constitutes medical liability? Also discuss the types of medical liabilities. Cite suitable case laws briefly.

Q: 2) Write in Brief (Attempt any three) 15 Marks

- a) Hippocratic oath
- b) Transplantation of human organs.
- c) Discuss the legal aspects of a death certificate.
- d) Medico-Legal cases and Emergency Care.
- e) Steps to claim health insurance

Q: 3) Short Notes (Attempt any three) 15 Marks

- a) Dying declaration and its significance for doctors and hospitals
- b) PCPNDT act.
- c) Power, functions, and limitations of Consumer Courts in India.
- d) Affordability and Accessibility in healthcare
- e) Concept of Autonomy in treatment of patients

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