

NATIONAL INSTITUTE OF PUBLIC HEALTH TRAINING AND RESEARCH, MUMBAI
Post Graduate Diploma in Hospital Management (PGDHM) Batch: 2023-24
Second Semester Examination

PAPER–VII (Elective 2.1)

Health Communication & Counselling

Date: 08/03/2024

Time: 02:00 PM to 04:00 PM (02 Hours)

Total Marks: 50

Credit: 2.0

Credit: 2.0 / Marks: 50

Q: 1) Descriptive Question (Attempt any two) 20 Marks

- a) Explain Social and Behavioral Change Communication (SBCC)
- b) Define Counselling, and what are the different skills and techniques used for counselling in healthcare settings.
- c) Define the concept of 'Health Promoting hospital, and What are health promoting services in a tertiary care hospital?

Q: 2) Write in Brief (Attempt any three) 15 Marks

- a) Importance of Public Relation Officer in a Hospital Management
- b) Role of communication in achieving the Informed Consent in IPD admission
- c) Models of Health Communication
- d) Widely used communication technologies in hospital
- e) Role of influencers in contraception acceptance

Q: 3) Short Notes (Attempt any three) 15 Marks

- a) Qualities of a Health Counsellor
- b) Barriers of Communication
- c) Significance of Health Communication at Hospital Front office
- d) Role of IEC in health sector
- e) Role of counsellor in HIV/AIDS patients treatment

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NATIONAL INSTITUTE OF PUBLIC HEALTH TRAINING AND RESEARCH, MUMBAI
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Second Semester Examination

PAPER–VII (Elective 2.2)

Legal Aspect of Hospital Management

Date: 08/03/2024

Time: 02:00 PM to 04:00 PM (02 Hours)

Total Marks: 50

Credit: 2.0

Credit: 2.0 / Marks: 50

Q: 1) Descriptive Question (Attempt any two) 20 Marks

- a) Discuss in detail What constitutes medical liability? Also discuss the types of medical liabilities. Cite suitable case laws briefly.
- b) Doctor patient relationship is qualitatively different from a usual service provider-customer relationship. Comment and elaborate how standard of care and breach of duty in this light.
- c) What is mean by Medical Negligence? What are different types of medical negligence? Give preventive measures to avoid negligence?

Q: 2) Write in Brief (Attempt any three) 15 Marks

- a) PCPNDT Act
- b) Power, functions, and limitations of Consumer Courts in India
- c) Discuss the legal aspects of a death certificate
- d) Transplantation of human organs
- e) Right to Health under Article 21

Q: 3) Short Notes (Attempt any three) 15 Marks

- a) Concept of Autonomy in treatment of patients
- b) Medico-Legal cases and Emergency Care
- c) Hippocratic Oath
- d) Dying declaration and its significance for doctors and hospitals
- e) Affordability and Accessibility in healthcare